

## *Aikyashree Scholarship* *Issues and Point of Contact*

Sl No	Issue Category	Sub-Category of Issue	Point of Contact for Solution
1	<b>VERIFICATION</b>	Pending at DISTRICT	<i>District Office Minority Affairs(DOMA)/SDO</i>
2		Pending at INSTITUTE	<i>INSTITUTE</i>
3		Pending at STATE	<i>HEAD OFFICE (WBMDFC)</i>
4		Defected Cases	<i>APPLICANT LOGIN (The applicant must log in and resubmit the application after making the necessary corrections)</i>
5		Rejected by INO	<i>INSTITUTE</i>
6		Rejected by DNO	<i>District Office Minority Affairs(DOMA)/SDO</i>
7		Rejected by SNO	<i>HEAD OFFICE (WBMDFC)</i>
8	<b>BANK ACCOUNT</b>	Invalid Bank Account	<i>District Office Minority Affairs(DOMA)/SDO</i>
9		Awaiting For Response	<i>District Office Minority Affairs(DOMA)/SDO</i>
10		Manual Verification Pending <i>Except for SVMCM Scholarship Scheme</i>	<i>District Office Minority Affairs(DOMA)/SDO</i>
11		Manual Verification Pending (SVMCM)	<i>STATE HEAD OFFICE through DOMA/SDO</i>
12		Account changes	<i>HEAD OFFICE through DOMA/SDO</i>
13	<b>PAYMENT</b>	Array Payment	<i>HEAD OFFICE (WBMDFC)</i>
14		Awaiting for Lot Generation	<i>HEAD OFFICE (WBMDFC)</i>
15		Lot Generation Failed	<i>HEAD OFFICE (WBMDFC)</i>
16	<b>OTHER</b>	Applicant Mobile Number update	<i>INSTITUTE</i>
17		Suspected Duplicate(Red Label)	<i>HEAD OFFICE (WBMDFC)</i>
18		Institute name not included in the portal	<i>District Office Minority Affairs(DOMA)/SDO</i>